

First Extended Service Corporation Contact Information

Subject	Contact	Phone	E-Mail
Sales			
Senior Vice President Sales and Marketing	John Lockett	214-673-6112	john.lockett@thewarrantygroup.com
VP Agent Distribution - North	Michael Wymard	551-222-1225	michael.wymard@thewarrantygroup.com
VP Agent Distribution - South	Kas Nelson	214-551-4737	kas.nelson@thewarrantygroup.com
VP Agent Distribution - West	Michael Pack	206-331-0386	michael.pack@thewarrantygroup.com
Administration			
Relationship Manager	Regina Wright-Smith	312-356-2511	regina.wright@thewarrantygroup.com
Administrative Marketing Supervisor	David Gore	312-356-2379	david.gore@thewarrantygroup.com
Commission / Bonus Issues	James Davis	312-356-2242	james.davis@thewarrantygroup.com
Supplies / Dealer / Customer Service			
Forms / Marketing Supplies	Supply Dept.	800-909-7926	marketingops@thewarrantygroup.com
Cancellations / ID Cards	Customer Service	800-909-7926	marketingops@thewarrantygroup.com
Contract Enrollment / Processing/ Transfers	Customer Service	800-909-7926	marketingops@thewarrantygroup.com
Mechanical Claims			
Supervisor - Mechanical Claims	Michael Green	312-356-2747	michael.green@thewarrantygroup.com
Supervisor - Mechanical Claims	Jose L. Casillas	312-356-2729	jose.l.casillas@thewarrantygroup.com
Assistant VP - Mechanical Claims	Michael Nolan	312-356-2710	michael.nolan@thewarrantygroup.com
GAP			
GAP Enrollment / Processing	Cody Hahn	312-356-7781	cody.hahn@thewarrantygroup.com
GAP Enrollment / Processing	Phillip Sterker	312-356-2720	phillip.sterker@thewarrantygroup.com
GAP Claims	John Wesley	312-356-2791	john.wesley@thewarrantygroup.com
Compliance			
Regulatory / Compliance (Mechanical)	Marge McBride	312-356-2424	marge.mcbride@thewarrantygroup.com

Additional Contact Information

Marketing / General Information	Claim Department	Contract / Payment Submissions
312-356-3000	800-527-3426	
175 W. Jackson Blvd - 11th FL	P O Box 804785	24192 Network Place***
Chicago, IL 60604-2706	Chicago, IL 60680-4109	Chicago, IL 60673-1241
*** USPS Mail Only - All other forms of submission should be directed to 175 W. Jackson Blvd - 12th Floor		

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